

### Client Information

Contact Person	<b>Bob Smith</b>
IT Manager	
Servers Managed	<b>8</b>
Workstations Managed	<b>114</b>
Total Systems Managed	<b>122</b>

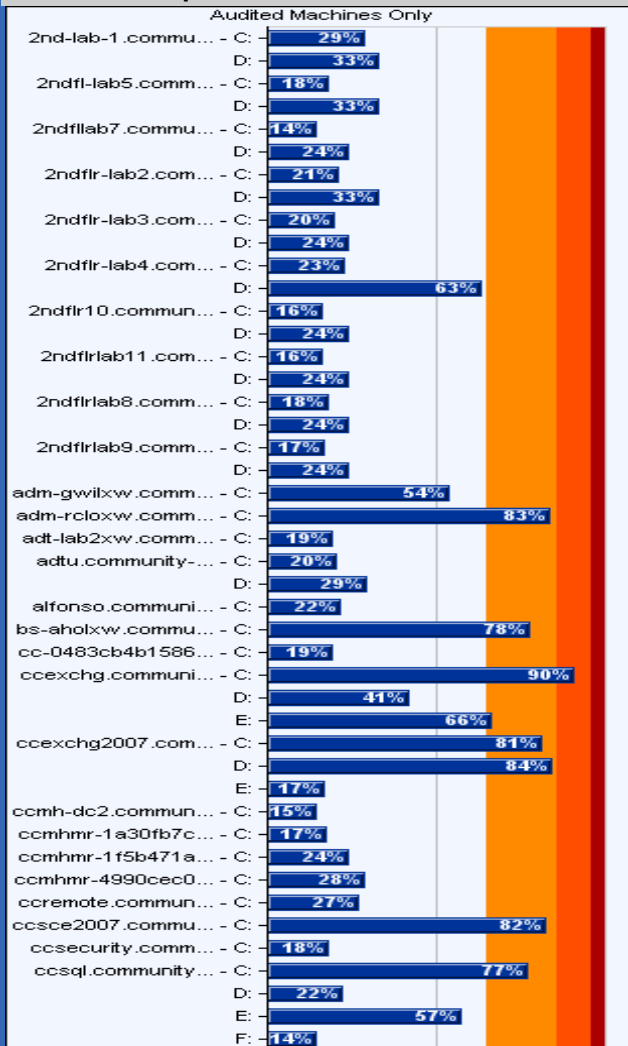
### System Activity Last 30 Days

Audits Completed	<b>1829</b>
Backups Completed	<b>0</b>

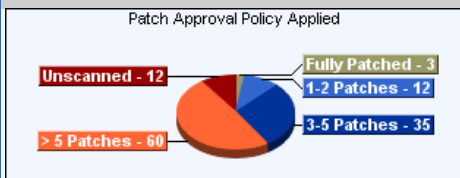
### Ticket Status

Tickets Created Last 30 Days	<b>26</b>
Total Tickets Past Due	<b>2</b>
Tickets Closed Last 30 Days	<b>24</b>
Total Awaiting User Feedback Tickets	<b>2</b>
Total Closed Tickets	<b>131</b>
Total Open Tickets	<b>1</b>

### Disk Space Used



### Patch Status



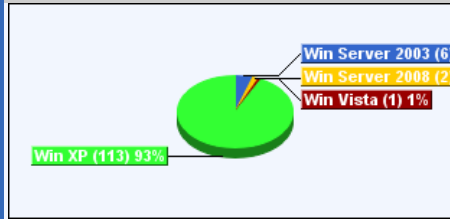
Patch Scans Completed	<b>565</b>
Patches Installed	<b>297</b>

### Network Health Score

Patch Score	36%	* 1/6
OS Score	100%	* 1/6
Disk Score	96%	* 1/6
Ticket Score	100%	* 1/6
Event Log Score	36%	* 1/6
Backup Score	N/A	* 1/6
Alarm Score	17%	* 1/6

**64%**

### Operating Systems



### Alarm Notifications

Alert	Event Log	<b>5923</b>
Alert	LAN Watch	<b>3</b>
Alert	Agent Offline	<b>328</b>
Alert	Low Disk Space	<b>1</b>
Alert	Agent Online	<b>325</b>
Agent Set	Automatic Services	<b>524284</b>
Agent Set	High CPU Usage	<b>929</b>
No SNMP Alarms Found		<b>0</b>
No System Check Alarms Found		<b>0</b>
No Log Parser Alarms Found		<b>0</b>

### License Summary

#### Servers

Windows 2003	Server R2 Standard Edition Service Pack 2 Build 3790	1
Windows 2003	Server R2 Standard x64 Edition Service Pack 2 Build 3790	1
Windows 2003	Server Standard Edition Service Pack 2 Build 3790	4
Windows 2008	Standard Server Edition Service Pack 1 Build 6001	2
Total		<b>8</b>

#### Workstations

Windows Vista	Business Edition Service Pack 1 Build 6001	1
Windows XP	Professional Edition Service Pack 2 Build 2600	28
Windows XP	Professional Edition Service Pack 3 Build 2600	85
Total		<b>114</b>

#### Microsoft Office Licenses

Office 2007	93
Office 2003	10
Office XP	1
Office 2000	0
Office 97	0
Total	<b>104</b>